

# EAU19 | BARCELONA

15-19 March 2019

Cutting-edge Science at Europe's largest Urology Congress



## Manual Industry Session



EAU

European  
Association  
of Urology

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# 1. Speakers in industry sessions

Companies are responsible for covering the honoraria of the faculty (presenters, chair persons, moderators etc.) in their Industry Session(s). Furthermore, companies are responsible to cover costs for registration, travel and accommodation of their faculty.

## 1.1 Honorarium

The company should handle the honoraria directly with the faculty, in compliance with all legislations and directions provided by any Regulatory Authority or self-regulatory body.

## 1.2 Registration

The company is responsible for the registration of their faculty. Please provide the EAU Congress Office, attention of Ms. Karina van Lenthe, [k.vanlenthe@congressconsultants.com](mailto:k.vanlenthe@congressconsultants.com) with your invoice address and VAT number and you will receive the invoice and e-Tickets for your faculty members in due time.

The EAU Congress Office will register faculty of Industry Sessions for the early registration fee (full delegate).

For information on exhibitor badges, please see §7.5. The exhibitor badges cannot be used to register faculty in Industry Sessions.

## 1.3 Travel

Companies should handle travel arrangements directly with their speakers.

### 1.3.1 Private Ground Transportation

Coaches and minibuses:

#### Avant group

Av. de la Marina, 1 - 08830 SANT BOI DE LLOBREGAT  
Tel. +34 936 528 488  
[www.avantgrup.com](http://www.avantgrup.com)

#### Diagonal mar limousines

Pg. Taulat, 262-264 baixos , 08019 BARCELONA  
Tel. +34 933 563 311  
[www.diagonalmarlimousines.com](http://www.diagonalmarlimousines.com)

#### Autocares Izaro

Mare de Deu de Port, 153 - 08038 BARCELONA  
Tel. +34 902 326 266  
[www.autocaresizaro.com](http://www.autocaresizaro.com)

#### Ares Mobile

Aeroport de Barcelona - El Prat T1 Arrivals -  
Stand no. 11328 T2 Arrivals - Stand no. 11329 08820  
EL PRAT DE LLOBREGAT  
+34 902 151 654  
[www.aresmobile.com](http://www.aresmobile.com)

## 1.4 Accommodation

Companies should handle hotel accommodation directly with their speakers. Accommodation can be booked through the official EAU housing agency K.I.T.

K.I.T. Group GmbH  
Ms. Merryn Scholz  
Kurfürstendamm 71  
10709 Berlin  
Germany  
T: +49 30 24 60 34 00  
F: +49 30 24 60 33 99  
[eau2019hotels@kit-group.org](mailto:eau2019hotels@kit-group.org)

## 2. Venue

### 2.1 Session room names and capacities

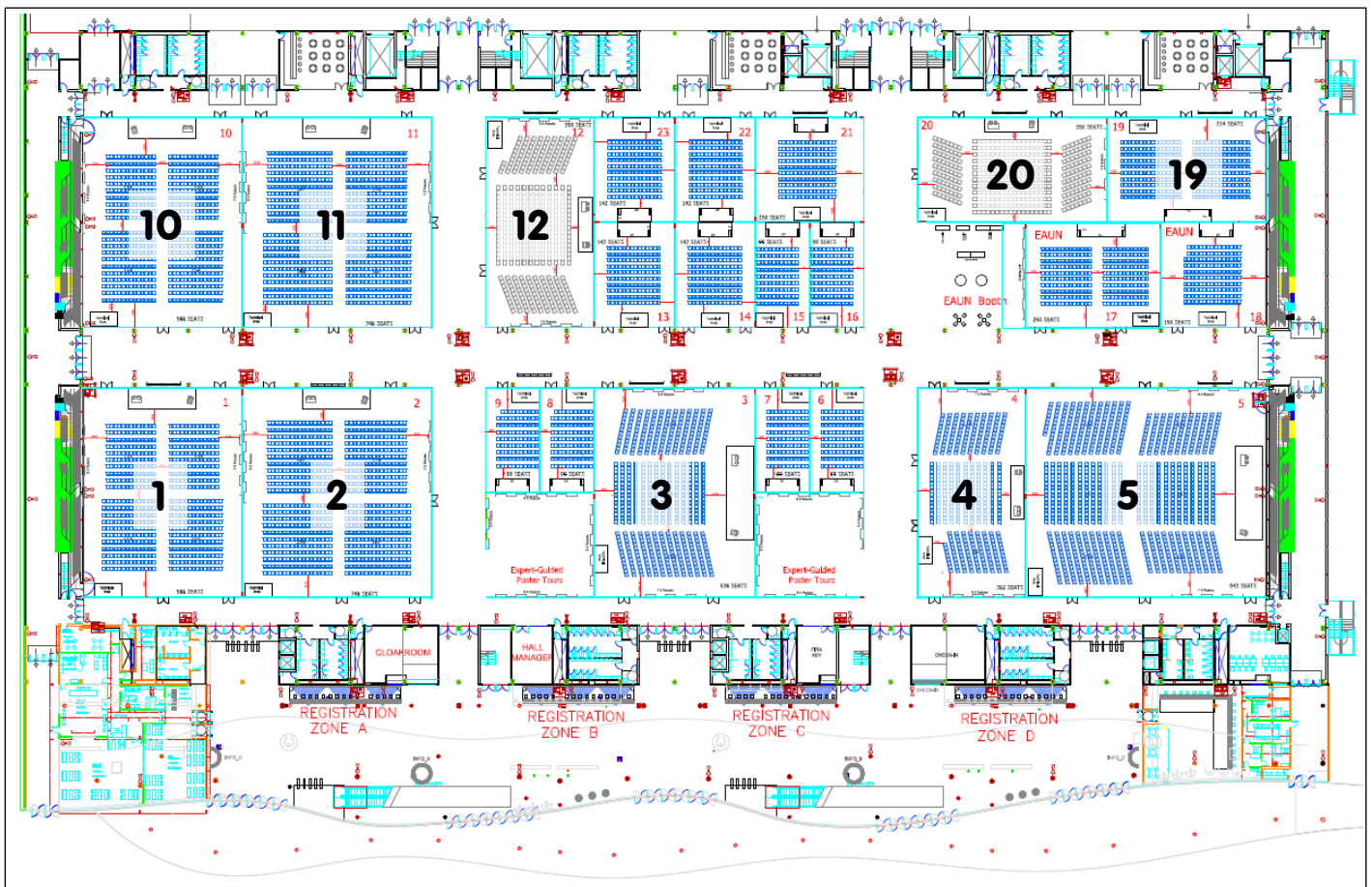
Please find below the session room names of the industry sessions and its capacities:

Room name	Capacity (theatre seating)
Green Room 1	568
Green Room 2	748
Green Room 3	536
Green Room 4	382
Green Room 5	943
Green Room 10	568
Green Room 11	748
Green Room 12	390
Green Room 19	314
Green Room 20	350

- Carefully check your session room name. The names mentioned above will be used on all signage, programmes etc

### 2.2 Floor plan

Please find here the first draft of the floorplan of the session rooms. This will also be available in due time at <http://www.eau19.org/>.



### 2.3 Site inspection

Site inspection to the congress venue can be requested through Ms. Norma Fores Rodriguez, [nfores@firabarcelona.com](mailto:nfores@firabarcelona.com). Kindly make an appointment **before** booking flights etc. to avoid dates with no access to certain areas.

Please note that the layout of the session rooms may differ from the floor plan above when you have your site visit (as these are movable walls).

## 2.4 Catering

Companies are permitted to organise catering before or after the Industry Session. The catering can only start 30 minutes before the start of the session. Catering is not allowed inside the session rooms (only bottled drinks). When ordering catering services, cleaning should be ordered as well. The EAU allows a basic set up of catering services.

For catering orders, special requirements or other information please contact the catering company directly. Please note that the deadline for ordering catering is **14 February 2019**. The EAU cannot be held accountable for the services of the catering company.

**Caterer: Gastrofira**

Contact: Ana Ruiz

T: +34 93 233 31 26

[aruizc@firabarcelona.com](mailto:aruizc@firabarcelona.com)

Should you require further information about the set-up of your catering arrangements please contact Ms. Karina van Lenthe, [k.vanlenthe@congressconsultants.com](mailto:k.vanlenthe@congressconsultants.com).

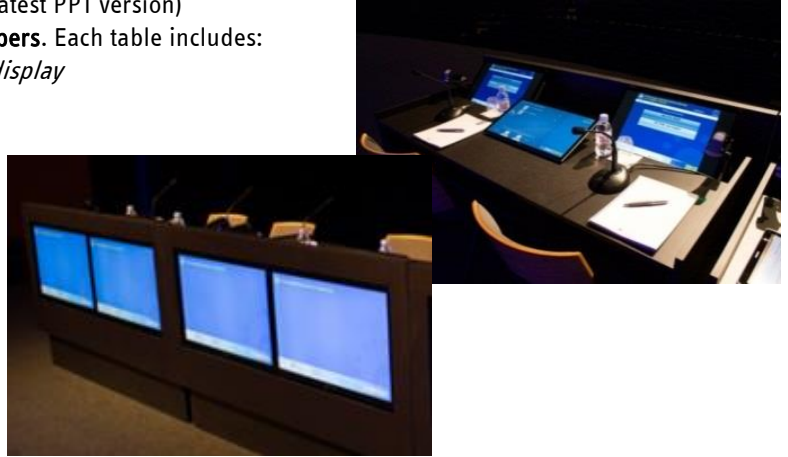


## 3. Audio visual: equipment/furniture/electricity

### 3.1 Standard audio-visual set-up in Industry Session rooms

The following standard set-up will be provided in the session room:

- Theatre set-up (check § 2.1 for capacity)
- 1 Digital lectern including:
  - 1 front screen, *including digital speaker name display. Digital name display is only available if onsite presentation management system is used. In case of own hardware full graphic can be provided.*
  - 1 Laptop for PowerPoint presentation (latest PPT version)
- 2 Digital chair tables for a total of **4 faculty members**. Each table includes:
  - 2 x Front screens, *including speaker name display*
  - 2 x Confidence monitors
  - 1 x Touch screen
  - 2 x 1D barcode scanner
  - 2 Chairs
- 1 Projection screen (**Screen size 16:9**)
- 1 Data/video projector
- 1 Mouse pointer
- Technical support on call
- Sound equipment:
  - 2 Goose neck microphone on lectern
  - 1 Wired clip microphone on lectern
  - 4 Microphones on speaker tables
  - 4 Wired interruption microphones on numbered floor stands



### 3.2 Additional audiovisual equipment/furniture

- For additional **chair tables** (the standard is for 4 faculty members), please contact the EAU, Ms Karina van Lenthe, [k.vanlenthe@congressconsultants.com](mailto:k.vanlenthe@congressconsultants.com) by **1 December**.
- For additional **audiovisual equipment**, please contact ACS audiovisual solutions, [eau@acsaudiovisual.com](mailto:eau@acsaudiovisual.com) latest by **20 February**.
- Additional orders such as **hospitality tables, flowers** etc. can be ordered via Fira Barcelona / Meeting Room Services : [ihervella@firabarcelona.com](mailto:ihervella@firabarcelona.com) / [fillas@firabarcelona.com](mailto:fillas@firabarcelona.com)

**Please note** that the EAU holds no responsibility for any additional audio-visual equipment and/or furniture that has not been ordered through the EAU Congress Office and/or the preferred audio-visual companies.

### 3.3 Voting - Audience response system

**Voting keypads:** If you wish to order voting keypads (for voting or interactive discussions), please contact ACS audiovisual solutions by email [eau@acsaudiovisual.com](mailto:eau@acsaudiovisual.com) before **20 February**.

**Mobile voting:** This voting solution is integrated with the presentation management system onsite. No additional hardware/cabling and monitoring personnel inside the lecture room is required. The speaker activates the voting during the presentation on click. Participants vote via their mobile device, either by using the congress app or directly via the mobile voting website (access via link or QR code scan).

**Requirements:** Sufficient WLAN capacity inside the lecture room(s) is required and must be ordered via the EAU separately. For more information please contact M|Events, Ms Tamara Busche, [eauindustry@m-events.com](mailto:eauindustry@m-events.com).

Please inform the EAU Congress Office, Ms. Karina van Lenthe, [k.vanlenthe@congressconsultants.com](mailto:k.vanlenthe@congressconsultants.com) by **20 February** if you will use voting pads provided by another company.

### 3.4 Electricity

Please note that electricity is not readily available in all areas, in case you are bringing equipment that requires charging (such as iPads, etc.) please contact Ms. Karina van Lenthe, [k.vanlenthe@congressconsultants.com](mailto:k.vanlenthe@congressconsultants.com) by **20 February**, to make the necessary arrangements with the congress centre.

## 4. Extra options

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### 4.1 Hostess assistance

During all Industry Sessions 3 EAU hostesses are available for the following:

- 1 hostess to assist speakers at the stage of the session room
- 2 hostesses to scan the badges of all delegates entering the room

The EAU hostesses will follow the instructions of the EAU supervisors and their task is to ensure that the session runs smoothly. Please note that it is not allowed to request the EAU hostesses to perform other tasks like handing out materials etc.

Companies can order additional hostess assistance at their own costs via:

Servifira Meeting Room Services

Francesc Illas - [fillas@firabarcelona.com](mailto:fillas@firabarcelona.com)

Irene Hervella i Vandellos - [ihervella@firabarcelona.com](mailto:ihervella@firabarcelona.com)

### 4.2 Live surgery

For the technical part, our preferred supplier for live surgery in your session is the company mediAVentures. Please contact Mr. Wim Samyn, Commercial Director of mediAVentures, [wimsamyn@mediaventures.be](mailto:wimsamyn@mediaventures.be), T: +32 475 98 01 27, to discuss further details.

## 5. Promotion opportunities

### 5.1 BEFORE the congress

All printed materials containing the EAU(19) logo(s) must be officially approved by the EAU Congress Office. Please contact: Ms. Leiba Stuart-Young, [l.stuart@uroweb.org](mailto:l.stuart@uroweb.org). Information on the use of the EAU(19) logo(s) is explained in the EAU house style document, which will be available shortly on <http://www.eau19.org>.

#### 5.1.1 Congress bag inserts

A congress bag insert for promotion of an Industry Session can be ordered at a rate of € 8,750 (excl. VAT). Please contact Mr. Pieter van Niel of the EAU at [sales@uroweb.org](mailto:sales@uroweb.org) for further details, or make your direct booking using the order form in the Industry Options document.

- A sample of your bag insert must be sent to the EAU for approval before **22 February 2019**. Please email a PDF sample to Mrs. Alexandra Pleyte, [a.pleyte@congressconsultants.com](mailto:a.pleyte@congressconsultants.com). Inserts must not exceed an A4 format (210x297 mm) and a max. weight of 50 grams
- If you wish to use the EAU logo in your artwork, please see instructions above
- A total quantity of 12,500 inserts must be shipped
- Deadline for delivery of bag inserts: **Between 25 February and 4 March 2019**

Shipping address:

Shipment label must include:

1. Company name
2. Bag insert EAU19
3. Bag insert number EAU BI XXX
4. Number of boxes (1 of \_)

**Fairexx Logistics for Exhibitions BV**

Contact: Mr. Paul van Zijl  
De Trompet 2650  
1967 DD Heemskerk  
The Netherlands  
T: +31 251 25 00 60  
[paul.van-zijl@fairexx.nl](mailto:paul.van-zijl@fairexx.nl)

**Please stick a sample of  
your promotional material  
on every box!**

Please note the following conditions:

- Sponsoring company will be responsible for the shipping costs of the bag inserts to the Netherlands
- EAU will take care of shipping the bag inserts to the congress venue
- Late shipments (arriving later than 4 March 2019) should be sent directly to the congress venue in Barcelona in close consultation with the EAU. The EAU will not cover any shipping or warehousing costs. In case of a late shipment you should contact and provide Mrs. Alexandra Pleyte with all transportation details. EAU will not insert items that arrive too late in Barcelona due to the complexity of the insertion

#### 5.1.2 Shipping: Getting your materials where you want them: In the session room

Materials for Industry Sessions should be shipped to the address below in compliance with the shipment instructions. If your Industry Session is organised by an agency; please make sure that they indicate your company name and name of the room on all shipments.

Shipment label must include:

1. Company name (name of the company sponsoring the session)
2. Contact name & mobile number
3. Industry Session material
4. Session room, Session date & time
5. Number of boxes (1 of \_)

**Send to this address before 4 March 2019!**

**Fairexx Logistics for Exhibitions BV**  
**EAU19: Industry Session - Company name-**  
**De Trompet 2650**  
**1967 DD Heemskerk**  
**The Netherlands**  
Mr. Paul van Zijl  
T: +31 251 25 00 60  
[paul.van-zijl@fairexx.nl](mailto:paul.van-zijl@fairexx.nl)



## 5.2 DURING the congress

**PLEASE NOTE:** It is not permitted to display and promote Industry Sessions at the entrances and in the public areas of the congress venue for the duration of the congress. Promotion of Industry Sessions is only permitted 30 min prior to the official start time of the session until the end of the session within a range of 5 meters from the main entrance of the dedicated session room.

### 5.2.1 Promotion board

Only on the day of the Industry Session, may companies put up one promotional poster, maximum size A0 (portrait). The EAU will provide a special poster board/area for this purpose at the entrance of the session room.

### 5.2.2 eSignage screen

At the entrance of the session room, a digital screen is positioned (showing the session program) that can be branded with your company advertisement during an Industry Session. For orders and more detailed information you can contact MIEvents, Ms Tamara Busche, [eauindustry@m-events.com](mailto:eauindustry@m-events.com). The deadline for your order and material submission is **20 February 2019**.

### 5.2.3 Hospitality desk

There will be one hospitality desk and two chairs in front of the main entrance to the session room. This desk can be used by the sponsoring company to display promotional material and brochures. This desk may be used 30 minutes before and during the session.

## → INSIDE the session room

### 5.2.4 Promotion banners in the session room

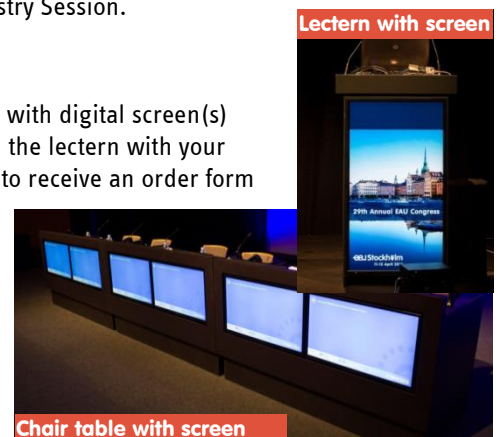
Sponsoring companies may hang or put up a banner on both sides of the projection screen in the session room. This has to be done during the appointed rehearsal time, provided the banner(s) remain rolled up and invisible to the audience until the start of the Industry Session.

If you would like to hang or set up banner(s), please contact ACS audiovisual solutions, [eau@acsaudiovisual.com](mailto:eau@acsaudiovisual.com) by **20 February**. ACS audiovisual solutions will assist you with hanging or putting up the banners in the room. ACS can also advise you on the best banner size for the room in which you are hosting your Industry Session.

### 5.2.5 Promotion on digital lectern and digital chair table

The lectern and the chair table(s) provided in the session room are equipped with digital screen(s) showing a standard EAU19 design. It is free of charge to brand the screen on the lectern with your own design. Please contact Ms Tamara Busche, [eauindustry@m-events.com](mailto:eauindustry@m-events.com) to receive an order form and details for the design.

At an additional cost, you can also brand the screens on the chair tables. MIEvents can work with you to create your own design(s), please contact them for a quote. The deadline for ordering and submission of final approved material is **20 February 2019**.



### 5.2.6 Session recording

Please find below details on the various recording and live streaming options for your industry session. For all recorded or streamed presentations the individual speaker must have given the acceptance via the EAU faculty website to have the presentation recorded or broadcasted. The speaker photos shown in recordings are taken from the EAU faculty database if present. All presentations must be submitted via the Speaker Service Centre at least 3 hours prior to the session start. The deadline for ordering live streams and recordings is **25 January 2019**, afterwards on request only.

- Audio recording: An mp3-audio recording of the session
- Automated webcast production with speaker photo (mp4): With an automated system the presentation(s) of a session will be recorded. Slides, including animations and videos are synchronized with the presenter's voice and a speaker photo (if available) will appear.
- Automated webcast production with talking head (mp4): The same as previous, only now the recording will have a static camera picture of the speaker (talking head) integrated instead of a photo.
- Professional video webcast production (mp4): The same as previous, only now the session recording will have two operated camera pictures (speaker and panel) mixed and integrated. Further cameras can be added on request.
- Live streaming (mp4 + live): Based on any of the above recordings options the so produced signal will be streamed live to the internet.

For more information and prices, please contact the EAU Central Office, Mr. Pieter van Niel at [sales@uroweb.org](mailto:sales@uroweb.org).

### 5.2.7 Copyright Industry Session

You can choose to have your industry session recorded for your own use. The fee as mentioned in the EAU Industry Options includes the recording itself and the full copyrights of your Industry Session which enables you to develop educational material for internal and external use based on the recorded materials. In case you prefer to tape your session with an external team, a copyright fee is in place. The EAU Congress Office, Mr. Pieter van Niel at [sales@uroweb.org](mailto:sales@uroweb.org), will be able to provide any further information upon request.

Publication of above mentioned content, other than for the EAU, should be in consultation with the EAU.

## → OTHER locations

### 5.2.8 Industry Session promotion area

You are allowed to display one promotional poster per Industry Session at a specially assigned area in the congress centre. The poster boards include shelves on which your brochures can be displayed and your company name. The poster boards are arranged alphabetically. The maximum size for the poster is A0 (portrait).

Posters can be displayed from Friday, 15 March from 09.00 hrs. onwards. Location: To be confirmed



### 5.2.9 Business lounge

The EAU offers companies the opportunity to rent a business lounge at the congress venue during the congress. A business lounge gives your company the possibility to welcome your clients and/or speakers in a private atmosphere. Catering, furniture, signage, phone lines and AV equipment are not included in the rental of a business lounge and should be ordered separately. Upon confirmation of a business lounge a list with contacts and order forms will be sent out. For more information and orders, please contact the EAU Central Office, Mr. Pieter van Niel at [sales@uroweb.org](mailto:sales@uroweb.org).

### 5.2.10 Exhibition

Promotion of Industry Session is allowed at the company's exhibition booth but not in the exhibition aisles.

### 5.2.11 Hotels

It is permitted (with the approval of the hotel management) to put up a promotion poster for an Industry Session in the lobby of your speakers' hotel. It is not permitted to have a booth or distribute promotional flyers in the hotels.

## 5.3 AFTER the congress

### 5.3.1 European Urology Today and EUT Congress News

European Urology Today (EUT), the bi-monthly newsletter of the EAU, and EUT Congress News, the special daily congress edition of EUT, can function as a platform to give additional exposure to Industry Sessions. This could be done by means of advertisements, triggering delegates to visit the upcoming session, or by means of a post-congress advertorial, looking back at the session and summarising the most important presentations and findings.

All Industry Session organisers are entitled to a 25% discount on advertorial space in the post-congress issue of EUT for the publication of their post-congress report.

For availability and prices of the different options, please contact Mr. Pieter van Niel at [sales@uroweb.org](mailto:sales@uroweb.org).

## 6. On-site organisation of your industry session

### 6.1 Session rehearsal

The session room will be available for a session rehearsal. The EAU Congress Office will send you a time slot by email. Please contact Ms. Karina van Lenthe, [k.vanlenthe@congressconsultants.com](mailto:k.vanlenthe@congressconsultants.com) before **1 February**, in case you do not require a time slot for a rehearsal.

Speakers must hand in their presentations at least three hours prior to the start of the rehearsal in the Speaker Service Centre.

### 6.2 Storage space

Storage space can be rented with Fairexx Logistics for Exhibitions BV:  
Mr. Paul van Zijl  
T: +31 251 25 00 60  
[paul.van-zijl@fairexx.nl](mailto:paul.van-zijl@fairexx.nl)

### 6.3 Room dressing

For sponsoring companies, there is a maximum of 30 minutes available for room dressing before the start of the Industry Session.

Left-over materials should be taken by the sponsoring company immediately after the session or else the materials will be discarded.

### 6.4 Uploading presentations

Speakers can upload their presentations prior to the congress through the faculty website at: <http://faculty.uroweb.org> . An e-mail with further instructions will be send to speakers in due time by our supplier M Events Cross Media GmbH.

EAU will instruct speakers to upload slides one week prior to the congress, so chair persons have sufficient time to prepare the sessions.

Representatives of sponsoring companies that wish to upload the final slides for one or more speakers are kindly asked to report to the Speaker Service Centre. The final slides must be handed in at least three hours prior to the start of the (rehearsal) session.

The use of personal laptops in the session rooms is strictly forbidden, as MIEvents uses a network based presentation system which is linked with various other systems like the automated digital signage!

Presentation files like PowerPoint \*.ppt or \*.pptx format are accepted in the Speaker Service Centre. If the presentations include videos, please ensure that you have all the original video files with you (all video formats are accepted).



### 6.5 Speaker Service Centre

All presentations should be handed in at the Speaker Service Centre, at least three hours prior to the start of the session.

Opening hours:

Thursday, 14 March	14.00 - 19.00 hrs.
Friday, 15 March	08.00 - 18.30 hrs.
Saturday, 16 March	06.45 - 19.30 hrs.
Sunday, 17 March	07.00 - 19.15 hrs.

## 7. Important regulations, guidelines & information

### 7.1 Important deadlines

<b>October 2018</b>	<b>Programme will be put on the EAU19 website</b> The Registration for the Congress will open, which means a lot of traffic on the Congress website, where your session will be highlighted.
<b>1 December 2018</b>	<b>Deadline to order additional digital chair table(s)</b>
<b>7 January 2019</b>	<b>Deadline final version Scientific Programme Industry Session</b>
<b>14 January 2019</b>	<b>The EAU Congress Office will print the Programme Book</b>
<b>25 January 2019</b>	<b>Deadline for ordering live streams and recordings, afterwards on request only (§ 5.2.6)</b>
<b>14 February 2019</b>	<b>Deadline for ordering catering (§ 2.4)</b>
<b>20 February 2019</b>	<b>Deadline for ordering additional audio visual equipment, voting and electricity (§ 3.2, 3.3, 3.4)</b>
<b>20 February 2019</b>	<b>Deadline for ordering promotion on eSignage screen, digital lectern and digital speaker table (§ 5.2.2, 5.2.5), afterwards on request only</b>
<b>Between 25 February &amp; 4 March 2019</b>	<b>Deadline to deliver bag inserts (§ 5.1.2)</b>

### 7.2 Rules and regulations

- The company is responsible for the scientific content of the session
- The full programme should be conducted in English
- Programme and speaker proposals must be first sent to the EAU Congress Office for approval by the EAU Executive Committee.
- It is not allowed for a chair or speaker to participate in more than one Industry Session
- As the EAU Annual Congress is a European congress the aim is to have European chairs and speakers. Please take this into consideration when composing your programme
- Speakers should disclose any links with the industry (including advisory board) this should be mentioned prior to the session and in the programme announcements
- The EAU trusts that companies, next to the EAU regulations, commit to the existing European and national regulations of the healthcare authorities

#### 7.2.1 EAU rules regarding non-official meetings

During the period 13–20 March 2019 inclusive, it is strictly forbidden to hold any other (scientific) meetings, Industry Sessions, workshops or hands-on training courses involving more than 5 congress delegates, either within the congress venue or at other location(s) in the city of Barcelona or surrounding areas (500 km). It is also forbidden to organise repeat meetings involving less than 5 congress delegates. The EAU Congress Office should be informed of any meeting(s) involving more than 5 congress delegates during the days mentioned above. Any formal presentations occurring at hospitality events will be regarded as scientific meetings. Hospitality events may only be organised outside the official congress hours and not during the official social events. Violation of the above mentioned rules will have consequences for participation in the official exhibition or Industry Session programme. The EAU trusts that all companies, next to the EAU regulations, commit to the existing European and national regulations of the healthcare authorities. The information contained in this manual can be subject to change.

Exceptions to the above rules are at the discretion of the EAU, please contact Mr. Pieter van Niel at [sales@uroweb.org](mailto:sales@uroweb.org) if you require further information.

### 7.2.2 P on badges

During the 34th Annual EAU Congress, the Industry Sessions that are related to prescription-only medicines will only be accessible to certified healthcare professionals who are qualified to prescribe medicines, and pharmacists (and exhibitors).

Based on information provided by the registering party, the EAU will indicate on the congress badges if the bearer has accreditation to access the industry sessions related to prescription-only medicines. Accredited persons will have a letter "P" on their badge.

It is the responsibility of the registering party to provide correct information and the EAU holds no responsibility with regards to the information provided. This measure is in accordance with national and international pharmaceutical guidelines.

### 7.2.3 Social events

Companies should follow the schedule below when organising social events:

Friday, 15 March	After the Congress Opening Ceremony and Networking Reception at 21.00 hrs.
Saturday, 16 March	After the Industry Sessions at 19.30 hrs.
Sunday, 17 March	After the Industry Sessions at 19.15 hrs.
Monday, 18 March	After the Sessions at 17.15 hrs.
Tuesday, 19 March	After closure of the EAU Scientific Programme at 13.10 hrs.

## 7.3 Cancellation policy for Industry Session

A cancellation of an Industry Session must be made in writing (registered letter) to Congress Consultants B.V. and will be subject to the following cancellation penalties:

- After having received the written confirmation and after 1 August 2018, without the scientific programme being submitted to the EAU Executive Committee: 15% of the total amount due (incl. VAT) will be invoiced;
- After having received the approval of the scientific programme by the EAU Executive Committee and before 1 December 2018: 50% of the total amount due (incl. VAT) will be invoiced;
- After 1 December 2018: the total amount (incl. VAT) will be invoiced.

## 7.4 Small meeting rooms

If you wish to order a small meeting room in the congress venue, please contact the EAU Congress Office at [EAUmeetingrooms@congressconsultants.com](mailto:EAUmeetingrooms@congressconsultants.com).

## 7.5 Registration/badges

Organisers of Industry Sessions at EAU19 are entitled to 10 free exhibitor badges. The exhibitor badge allows free access to all Industry Sessions. The exhibitor badges can also be used to register company suppliers. The exhibitor badges cannot be used to register faculty in Industry Sessions.

If you have any questions concerning (exhibitor) registrations please send an email to [exhibitorregistration@congressconsultants.com](mailto:exhibitorregistration@congressconsultants.com)

## 8. Contact details

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### **EAU Congress Office/Congress Consultants B.V.**

Ms. Karina van Lenthe  
T: +31 26 389 1751  
[k.vanlenthe@congressconsultants.com](mailto:k.vanlenthe@congressconsultants.com)

### **Audio Visual Equipment**

ACS audiovisual solutions  
[eau@acsaudiovisual.com](mailto:eau@acsaudiovisual.com)

### **Bag Inserts**

EAU Congress Office/Congress Consultants B.V.  
Bookings: Mr. Pieter Van Niel  
T: +31 26 389 0680  
[sales@uroweb.org](mailto:sales@uroweb.org)  
Logistics: Mrs. Alexandra Pleyte,  
T: +31 26 389 1751  
[a.pleyte@congressconsultants.com](mailto:a.pleyte@congressconsultants.com)

### **Catering**

Caterer: Gastrofira  
Contact: Ana Ruiz  
T: +34 93 233 31 26  
[aruizc@firabarcelona.com](mailto:aruizc@firabarcelona.com)

### **Business Lounge**

European Association of Urology  
Mr. Pieter Van Niel / Ms. Melissa van der Krieke  
T: +31 26 389 0680  
[sales@uroweb.org](mailto:sales@uroweb.org)

### **Hostess Assistance**

Servifira Meeting Room Services  
Ms. Francesc Illas  
Av. Reina Maria Cristina s/n  
08004 Barcelona  
T: +34 93 233 26 14  
[fillas@firabarcelona.com](mailto:fillas@firabarcelona.com)

### **Housing Agency**

K.I.T. Group GmbH  
Ms. Merryn Scholz  
Kurfürstendamm 71  
10709 Berlin, Germany  
T: +49 30 24 60 34 00  
[eau2019hotels@kit-group.org](mailto:eau2019hotels@kit-group.org)

### **Live surgery**

mediAVentures: Mr. Wim Samyn  
T: +32 475 98 01 27  
[wimsamyn@mediaventures.be](mailto:wimsamyn@mediaventures.be)

### **Logos and House style**

European Association of Urology  
Ms. Leiba Stuart-Young  
T: +31 26 389 0680  
[l.stuart@uroweb.org](mailto:l.stuart@uroweb.org)

### **Presentation mgmt. & screen designs**

MIEvents Cross Media GmbH  
Ms Tamara Busche  
[eauindustry@m-events.com](mailto:eauindustry@m-events.com)

### **Private ground transportation company**

To be confirmed

### **Industry options, webcasting & video and audiorecording**

European Association of Urology  
Mr. Pieter Van Niel / Ms. Melissa van der Krieke  
T: +31 26 389 0680  
[sales@uroweb.org](mailto:sales@uroweb.org)

### **Small Meeting Rooms**

EAU Congress Office/ Congress Consultants B.V.  
[EAUmeetingrooms@congressconsultants.com](mailto:EAUmeetingrooms@congressconsultants.com)

### **Storage**

Fairexx  
Mr. Paul van Zijl  
T: +31 251 25 00 60  
[paul.van-zijl@fairexx.nl](mailto:paul.van-zijl@fairexx.nl)

### **Transport**

Fairexx  
Mr. Paul van Zijl  
T: +31 251 25 00 60  
[paul.van-zijl@fairexx.nl](mailto:paul.van-zijl@fairexx.nl)

### **Venue**

Fira Barcelona Gran Via  
Access North/Hall 8  
c/ Foc 37  
08038 Barcelona  
Spain  
T: +34 93 233 20 00  
F: +34 93 233 20 16  
[www.Firabarcelona.com](http://www.Firabarcelona.com)

Ms. Norma Fores Rodriguez  
[nfores@firabarcelona.com](mailto:nfores@firabarcelona.com)